

Village of

University Park



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VILLAGE MANAGER

Dear University Park Residents:

It has been more than a month since the Village was notified by our water provider, Aqua, about the high levels of lead found in the water. Since then, my administration has worked daily to ensure our safety and well-being is first and foremost.

We have been in constant communication with Aqua representatives, holding daily and weekly briefings with leadership at the Illinois and United States Environmental Protection Agencies. The village board passed an Emergency Declaration to ensure access to Federal, State and County resources, if necessary.

I'm also frustrated and understand the anxiety that accompanies a crisis such as this. Believe me, we are doing all we can to provide accurate and prompt information to everyone. We've ensured representatives from Aqua are available at public meetings to share critical information to our community. We are open to your suggestions, if there is something more needed to be done.

REQUESTS MADE TO AQUA

There are several things we have asked of Aqua and been completed on behalf of the residents, including but not limited to:

1. Being vigilant in getting safe drinking water to everyone affected;
2. Provided faucet filters certified by the National Sanitation Foundation to remove lead in the water to all those affected;
3. Provided water filter pitchers to homeowners and residents;
4. Establishing an information center giving our residents firsthand and up-to-date information. We requested Aqua maintain the communication center beyond June 30th;
5. Provided residents with lead testing kits, and smart alerts;
6. Hired a minority firm, independent of their vendors, to test the water and compare our results with theirs;
7. Hired our own residents to assist with the crisis by distributing water and assisting company officials, as needed. To date, approximately thirty (30) University Park residents have been employed;
8. Tested the village facilities. Aqua tested those sites including our water tank and those facilities were cleared and removed from the do-not-consume advisory.

PROGRESS IS BEING MADE

Although the crisis is not over, progress is being made.

Village Hall – 698 Burnham Drive, University Park, Illinois 60484
Phone (708) 534-6451 • Fax (708) 534-3430 • Website: www.university-park-il.com

Aqua has removed several homes from the do-not-consume advisory and when possible, will remove others. For more information, regarding how homes are removed from the list, visit the link <http://waterfactsil.com>

Unfortunately, we do not have a timeline when this issue will be resolved.

A REMINDER TO ALL RESIDENTS

Until your home is removed from the do-not-consume advisory, residents should continue to follow the protocols set by Aqua Illinois, as follows:

- Do not drink, make ice cubes, prepare formula, cook or brush teeth with tap water unless it is filtered through NSF – certified filter pitchers or faucet filters, like those Aqua Illinois provided to customers.
- Be sure to follow all manufacturers' instructions to ensure safe use.
- According to the Centers for Disease Control and Prevention and the U.S. Environmental Protection Agency, human skin does not absorb lead in water. This means it is safe to use tap water for other daily uses including bathing, hand washing, washing clothes and washing dishes. (Provided by Aqua Illinois)

HEALTH CONCERNS

Residents should direct all questions regarding the effects of lead on one's health and safety to the U.S. Environmental Protection Agency's website: www.EPA.gov. Lead testing is also available.

FOR MORE INFORMATION

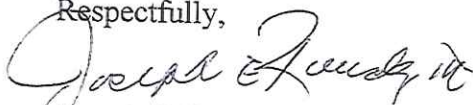
All residents should keep current on the crisis by checking the link <http://waterfactsil.com> on our Village website or by calling Aqua's customer service center at (877) 987-2782. The Information Center is still available and open mornings and/or evenings to pick up or request resources.

Finally, we are one family, one community! We are a close-knit community and we take care of one another, so let's continue to help and assist our neighbors.

The media coverage has been extensive but, even in this crisis, we have maintained our dignity and have shown we can persevere. I want to personally thank each of you for showing everyone in the region the kind of community we truly are.

I will do all I can to inform you, on this site, moving forward so please check back frequently for updates.

Respectfully,



Joseph E. Roudez, III
Mayor