



June 14, 2019

Aqua customers in the University Park, Green Garden and Monee Township water systems: Aqua has issued a do not consume water advisory due to elevated lead levels in some test sample results in your system.

The safety of our customers is our top priority. We are immediately working to resample these homes and will evaluate those results as soon as they are received from the testing laboratory. While we do not believe our infrastructure, including both our water mains and service lines, contains lead, we are moving swiftly to identify the source of the lead.

While we investigate all potential causes for these elevated lead levels, out of an abundance of caution, we are requesting that all University Park, Green Garden and Monee Township customers not drink, cook or use tap water for brushing teeth and that you use filtered or bottled water. We will be delivering bottled water to affected customers today. You may still use water from the tap to bathe or wash hands.

Aqua Illinois will be offering all University Park, Green Garden and Monee Township customers free water testing. We will alert our customers with information on how to obtain water testing kits.

We will continue to post further sampling results and updates to the Illinois page of Aqua's website. You can also reach out to customer service at 877.987.2782.

We apologize for any inconvenience and thank you for your cooperation and patience during this process.

Sincerely,

A handwritten signature in blue ink that reads "Melissa Kahoun". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Melissa Kahoun  
Area Manager